

"Special Terms and Conditions" of the present Supply Contract shall mean the following terms and conditions, which relate to the selection by the Customer of the **PPC myHome Online 02.25 Electricity Supply Product** and which are valid and constitute an integral part of this Contract along with the General Terms and Conditions of the present and the Terms and Conditions included in the Supply Application, in accordance with the provisions of the Electricity Supply Code to Customers (OG B' 832/2013, hereinafter referred to as "ESC", as applicable). The Special Terms and Conditions shall prevail over any contrary General Terms and Conditions as well as over the Terms and Conditions included in the Supply Application.

1. Contract Duration

The duration of the Contract is twelve (12) months, starting from the date of signature of the Contract by the two (2) Parties or from the date of acceptance of the Contract by the Customer.

2. Other Programme Terms

2.1 The Customer's electricity supply charges remain fixed and are not subject to any unilateral amendment by the Supplier throughout the duration of this Contract, except when necessary to comply with a legal obligation, and will be calculated on the basis of the Price List attached to the Special Terms and Conditions, as applicable and posted on the PPC website "www.dei.gr".

2.2 More specifically, the electricity supply charges consist of:

2.2.1 The Monthly Fixed Supply Charge which is calculated based on the Price List attached to the present Special Terms and Conditions

2.2.2 The Fixed Supply Charge (FSC) which is calculated based on the Price List attached to the Special Terms and Conditions. The Fixed Supply Charge consists of the following:

2.2.2.1 Fixed Supply Charge for consumptions during the Regular Rate Zone

2.2.2.2 Fixed Supply Charge for consumptions during the Reduced Rate Zone, provided that a dual-rate meter is installed.

2.3 Notwithstanding the provisions of Article 1.2 of the Billing Terms and Article 15.1 of the General Terms and Conditions for the Supply of Residential or Non-Residential Customers with supply capacity of up to 25 kVA, the electricity bill, both estimated and actual, is issued on a monthly basis and sent to the customer exclusively in electronic form through the myDEI app of PPC S.A., in accordance with the General Terms and Conditions of Use, which are posted on the PPC website www.dei.gr and which the customer accepts unconditionally.

2.4 Notwithstanding those provided for in Article 7 of the General Terms and Conditions of Supply for Residential or Non-Residential Customers with a supply capacity of up to 25 kVA, in case of a new representation, no security deposit will be required.

3. Contract Termination

3.1 Notwithstanding those provided in Article 11 of the General Terms and Conditions of Supply, in case the Customer terminates the Contract, or pursuant to Articles 8.1, 8.2 and 8.3 of the General Terms and Conditions, amends the Contract before the completion of the twelve-month (12) period starting from the date of activation of the product already represented by the Supplier PPC S.A. or the date of representation of the Customer's Meter by the Supplier PPC S.A. for new customers, the Customer will be charged, depending on the time spent in the above product, the amount shown in the Table below, which upon termination or the above amendment of the Contract will become immediately due and payable.

Months spent in the product	From month 1 to month 3	From month 4 to month 6	From month 7 to month 9	From month 10 to month 12
Amount charged (in €)	100	65	30	0

The Customer will not be charged an early withdrawal fee in case of termination of the Contract or conclusion of a new Contract with PPC after the expiry of the twelve-month period starting from the entry into force of this Contract, in accordance with Special Term 5 below.

3.2 In case of termination of the Contract, according to the provisions in Articles 8.1, 8.2, 8.3 and 11 of the General Terms and Conditions of the present Contract, after the notification referred to in paragraph 5.2 of the present Special Terms and Conditions and if the legal effects of the termination occur after the completion of the initial contract duration, the Customer will be billed for the electricity consumed during the period from the day after the expiry date of the term of this Contract until the date of termination of representation by the Supplier, in accordance with the provisions of paragraph 5.1 of the present Special Terms and Conditions.

4. Billed Energy

Notwithstanding the provisions of Article 1.2 of the Billing Terms and Article 15.1 of the General Terms and Conditions of Supply for Residential and Non-Residential Customers with a supply capacity of up to 25 kVA, the Supplier will charge the Customer for the electricity supply charges corresponding to the amount of electricity supplied to the Customer on a monthly basis (calendar days), taking into account, as far as possible, the customer's consumption historical data during the corresponding time period of the previous year, as derived from the records of the information system of the Supplier and the record of the relevant metering data of the Network Operator, so as to correspond as accurately as possible to the Customer's actual consumption. The electricity supply charges will be settled based on the meter readings of the Customer's actual consumption taken every four (4) months or on any other time basis, in accordance with the provisions of the applicable legislation. More specifically, as per above, three (3) Estimated bills and one (1) Actual Bill will be issued within the four-month period, provided that the necessary meter readings are made available by the Network Operator.

5. Renewal of Contract

5.1 One (1) month before the expiry of the initial term of the Contract, which is set according to Article 1 of the present Special Terms and Conditions at twelve (12) months, the customer will be informed of the upcoming expiry of the Contract and of the possibility to choose one of the available electricity supply products until the expiry of the contractual period. In case of failure to meet the above deadline, after the expiry of the initial term of the Contract the customer will automatically switch to the Basic Home Electricity Product, which is a variable-rate product.

The Customer will be informed about the above, through a notification in a special field of the Electricity Bill which will refer to the PPC's website for detailed information, while if the Customer has consented and provided his/her contact details to the Supplier, by e-mail or by any other appropriate means of communication, such as, but not limited to, digital communication apps.

5.2 The notification will include an additional reference to the website of the Supplier for detailed information on the Terms and Conditions of the Basic Product as in force at that time and will explicitly remind the Customer of both its right to switch Supplier and its right to terminate this Contract in accordance with Articles 7 and 8.1, 8.2 and 8.3 of Article 8 of the General Terms and Conditions of the present.

6. Payment of Bills

Electricity bills shall be paid within the deadline provided for therein. Notwithstanding the provisions of Article 19.9 of the General Terms and Conditions for the Supply of Residential or Non-Residential Customers with a supply capacity of up to 25 kVA, bill payments are made exclusively at the participating Banks only through bank standing order or standing order via credit/debit card. Especially for the customers included in the Vulnerable Customers Register who choose to join the PPC myHome Online 02.25 product, the deadline for payment of electricity bills, namely 40 days from the issue of the bills, provided for by the Supply Code, will not apply.

7. Exemptions

This product is not available to customers who have not activated the myDEI service.

8. Promotional Activity

8.1 Upon activation of the PPC myHome Online 02.25, the **PPC Green Pass** service is also activated and provided to the Customer free of charge for three (3) months. The Green Pass service is the commitment through Renewable Energy Sources (RES) Guarantees of Origin that an equal amount of electricity to that consumed by the Customer's household will be generated by PPC's Renewable Energy Sources (RES) plants.

8.2 After the initial contractual term, as defined in paragraph 1, has expired, the special conditions of the service will apply, as in force at that time and posted on the PPC's website.

8.3 The customer will receive a gift in the form of a € 50 credit on the supply charges of the 1st electricity bill to be issued, in the following cases: i) new representation of the Customer's Meter by the Supplier PPC S.A. and conclusion of a supply contract for the product myHome Online 02.25 ii) customer already represented by the Supplier PPC S.A. with an active variable-rate product contract who chooses to conclude a new supply contract for the product myHome Online 02.25 iii) conclusion of a new supply contract for the product myHome Online 02.25 after the completion of the total duration of the supply contract for a fixed-rate product. It is clarified that this promotion will not apply of switching to the myHome Online 02.25 product from an existing product with a fixed rate before the completion of the total duration of the contract for the fixed-rate product.

8.4 **The customer will be entitled to an additional gift** after a period of 180 days from the date of conclusion of the Supply Contract for the myHome Online 02.25 product, in the form of a € 50 credit on the supply charges of the electricity bill to be issued, as long as the customer has the myDEI service activated at the given time.



Fixed-rate Product

DETAILED PRICE LIST

Competitive Supply Charges

Fixed fee (€/month)	Regular Rate Zone Energy Charge (€/kWh)	Reduced Rate Zone Energy Charge (€/kWh)
3.5	0.14200	0.13200

CLARIFICATIONS

- The fixed fee concerns a period of one month (namely 30 days). If the billing period of the bill is other than 30 days, then the fixed fee is calculated pro rata by applying the coefficient $A2 = \text{billing days} / 30 \text{ days}$
- PPC myHome Online 02.25 is also provided to beneficiaries of the Social Residential Tariff (SRT), Solidarity Services Tariff (SST) and to Vulnerable Customers, as well as to customers who currently have a Net Metering Agreement with PPC.